

Nach Installation von Kolab3 können keine User angelegt werden

The very first thing to check if you are having this problem is to execute command:

```
# /usr/lib/mozldap/ldapsearch
/usr/lib/mozldap/ldapsearch: error while loading shared libraries:
libsoftokn3.so: cannot open shared object file: No such file or directory
```

```
# ldd /usr/lib/mozldap/ldapsearch
    linux-vdso.so.1 => (0x00007fffde9cb000)
    libssldap60.so.0d => /usr/lib/libssldap60.so.0d (0x00007f74dc010000)
    libprldap60.so.0d => /usr/lib/libprldap60.so.0d (0x00007f74dbe0a000)
    libldap60.so.0d => /usr/lib/libldap60.so.0d (0x00007f74dbbb7000)
    libldif60.so.0d => /usr/lib/libldif60.so.0d (0x00007f74db9b4000)
    libsvrcore.so.0 => /usr/lib/libsvrcore.so.0 (0x00007f74db7b0000)
    libssl3.so => /usr/lib/x86_64-linux-gnu/libssl3.so (0x00007f74db56a000)
    libsmime3.so => /usr/lib/x86_64-linux-gnu/libsmime3.so
(0x00007f74db33d000)
    libnss3.so => /usr/lib/x86_64-linux-gnu/libnss3.so (0x00007f74dafff000)
    libnssutil3.so => /usr/lib/x86_64-linux-gnu/libnssutil3.so
(0x00007f74dadd2000)
    libsoftokn3.so => not found
    libplds4.so => /usr/lib/x86_64-linux-gnu/libplds4.so
(0x00007f74dabce000)
    libplc4.so => /usr/lib/x86_64-linux-gnu/libplc4.so (0x00007f74da9c8000)
    libnspr4.so => /usr/lib/x86_64-linux-gnu/libnspr4.so
(0x00007f74da788000)
    libpthread.so.0 => /lib/x86_64-linux-gnu/libpthread.so.0
(0x00007f74da56c000)
    libdl.so.2 => /lib/x86_64-linux-gnu/libdl.so.2 (0x00007f74da367000)
    libsasl2.so.2 => /usr/lib/x86_64-linux-gnu/libsasl2.so.2
(0x00007f74da14c000)
    libresolv.so.2 => /lib/x86_64-linux-gnu/libresolv.so.2
(0x00007f74d9f36000)
    libstdc++.so.6 => /usr/lib/x86_64-linux-gnu/libstdc++.so.6
(0x00007f74d9c2e000)
    libm.so.6 => /lib/x86_64-linux-gnu/libm.so.6 (0x00007f74d99ac000)
    libgcc_s.so.1 => /lib/x86_64-linux-gnu/libgcc_s.so.1
(0x00007f74d9796000)
    libc.so.6 => /lib/x86_64-linux-gnu/libc.so.6 (0x00007f74d940b000)
    libz.so.1 => /lib/x86_64-linux-gnu/libz.so.1 (0x00007f74d91f4000)
    /lib64/ld-linux-x86-64.so.2 (0x00007f74dc226000)
```

Library missing above is available in the following directory:

```
# ls /usr/lib/x86_64-linux-gnu/nss
libfreebl3.chk  libfreebl3.so  libnssckbi.so  libnssdbm3.chk  libnssdbm3.so
```

libsoftokn3.chk libsoftokn3.so

Solution is to append above mentioned directory to the run-time link-editor configuration file and rebuild cache afterwards:

```
# cat /etc/ld.so.conf.d/x86_64-linux-gnu.conf
# Multiarch support
/lib/x86_64-linux-gnu
/usr/lib/x86_64-linux-gnu
```

```
# vi /etc/ld.so.conf.d/x86_64-linux-gnu.conf
# Multiarch support
/lib/x86_64-linux-gnu
/usr/lib/x86_64-linux-gnu
/usr/lib/x86_64-linux-gnu/nss
```

```
# ldconfig
```

Verify that above problem is solved by executing mentioned earlier ldapsearch command and log in again to the web interface.

Ab Kolab 3.1

- <http://wiki.centos.org/HowTos/SELinux>
- http://docs.kolab.org/en-US/Kolab_Groupware/3.0/html-single/Community_Installation_Guide/#select-Community_Installation_Guide-LDAP_Component-Accounts_Created
- http://www.centos.org/docs/5/html/Deployment_Guide-en-US/s1-services-chkconfig.html

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